

SONIX Pro Audio, LLC
648 Riverside Drive
Florence, MA 01062

Cancellation Policy

January 2022

Sonix Pro Audio, LLC equipment rentals and event services are subject to cancellation fees. We try to keep these fees to a minimum amount.

Except for special equipment, services and advance procurement costs, customers may cancel a Rental or Event Services 7 days before the scheduled Load-in or delivery date at no cost . If special equipment or services are needed for the rental or event then Sonix Pro Audio reserves the right to bill the customer for expenses associated with said procurement.

Equipment Rentals -

Cancellation of a Rental less than 7 day before the scheduled pickup or delivery date is subject to a fee equal to 10% of the Equipment Rental sub-total or \$50.00 whichever is greater.

Cancelation of a Rental less than 48 hours before the scheduled pickup or delivery date is subject to a fee equal to 25% of the Equipment Rental subtotal.

Event Services -

Cancellation of Event Services less than 7 day before the scheduled Load-In is subject to a fee equal to 10% of the entire event Estimate or \$100.00 whichever is greater.

Cancellation of Event Services less than 48 hours before the scheduled Load-In is subject to a fee equal to 50% of the entire event Estimate.